

20th September 2009

Christine
WATTZ International
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Dear Christine,

I had to put in writing my genuine thanks for all you have done for me and my utter surprise at what an amazing experience it has been and how incredible it is that you have turned the humble hairdressing salon into a thing of beauty and elegance that makes your customers feel special from the minute they walk in!

I am not sure where to start, so I'll start at the beginning! I have long had a fear of the hairdresser's to equal most people's fear of the dentist, I'm not sure what exactly started it but I know what has made it continue over the years, the many bad hair cuts and colours, the uncomfortable chairs that you sit in for so long you can barely move afterward, (especially if like me you happen to be disabled,) the unfriendly and bitchy girls who seem to be more interested in each others love lives than whether they mix the right colour for you and make you feel uncomfortable if you even venture to complain that something they did is not actually what you wanted and so you end up with a hair do that you have to live with for a few months or hide indoors, wearing a hat in case the postman comes! This may sound a little extreme but for a long time because of my disability I have had to take many medications and because of these I have become very fine, on top, which is not very flattering for a woman of 36!

Your salon however is different in every way, the minute you walk in you know something is different, as you enter this beautiful haven so luxuriously designed your shoulders start to rest and all around there are staff members smiling and talking to their respective client and it seems all the customers are happily chatting away, every person who talks to you is professional and above all really nice and incredibly friendly and suddenly all those hairdresser fears are melting away. It doesn't stop there though because after having an extensive chat with you or one of your staff about exactly what I want I am ushered away to the sink to have my hair washed, which is usually uncomfortable and for me painful, but the lovely lady who is taking me to the sinks is explaining that she can offer Indian head massage and if that wasn't good enough the chair starts to lift until I'm laying on what feel like a floating bed and extremely comfortable, I think I just went to hairdressing heaven! But wait whilst sitting for admittedly a few hours, they seem to fly by whilst you are being served delicious coffee (or tea I guess if that's your bag,) served with yummy little biscuits, while you chat to your stylist or read one of the myriad of magazines and then before you know it its lunch time and your being asked what you would like, now I feel like a celebrity with all this pampering and along with my lunch comes a glass of wine which gets topped up when ever you like (which is great for me as I was picked up by Christine's husband because I can't drive in the morning and he's driving me home, just another service Christine offers!) The next thing I know I'm still sitting in the

very comfortable chair having my hair done as it does take a while to get extension, but if you want full lush beautiful hair you are quite happy to sit there, what do they say? Beauty is pain! Not here it isn't because I'm sitting here with my feet being massaged and a glass of wine in my hand! Amazing, the best experience I've ever had in a hairdressers, in fact I feel like a queen for the day!

However the very best thing about coming to Wattz is that for the first time in my life I walked out of the salon with thick long luscious hair that I cannot stop touching and feeling and I can't help but look at myself in every window I walk by and I feel like a million dollars. People might not think that hair is that important but for anyone who has ever had a problem with it or felt ugly, fat, too short, too tall, or even very ill it makes a huge difference to have something about yourself that is perfect, just what you always wanted and all of the other things you don't like about yourself just don't seem as bad, because when you look in the mirror you don't concentrate on how much your stomach might be sticking out because the medication you take gives you so much indigestion or how tight your jeans look because you can't move half the day all you can do is look at how great your hair looks and all you want to do is play with it and when you walk down the street feeling good about yourself you smile and you have a confidence that makes people look at you and smile because you are smiling and this wonderful euphoric feeling is all courtesy of Wattz International.

For this wonderful feeling I would like to thank Christine from the bottom of my heart.

Your technologies and techniques are amazing, every member of staff is a pleasure to know and the salon is heavenly, I imagine that's the reason everyone who works there is so happy and friendly!

I would recommend Wattz International to everyone, its something every one should experience at least once, that's if once is enough!!!!

Yours most sincerely gratefully

Tiffany